



# We manage your IT so you can focus on your business.

## CORE MANAGED SERVICES

### → Systems Management

Administration of Windows, Linux, and Mac environments, including management of Microsoft 365 and Google Workspace.

### → Network Infrastructure

Implementation and support for networking hardware, firewalls, Wi-Fi, and camera systems.

### → General Help Desk

Fast, responsive support for hardware, software, and "it just won't work" moments.

### → Security & Protection

Advanced endpoint monitoring and management of security patches.

### → Backup & Recovery

Management of data backups and disaster recovery planning.

## SPECIALIZED SOLUTIONS

### → Automation

Implementation of automation rules and scripts using code/APIs, and automation tools like Microsoft Power Platform.

### → Custom Programming

Design and creation of bespoke software solutions for specific business needs.

### → FOSS Systems

Deployment & management of FOSS (Free and Open Source Software) alternatives to reduce software subscription costs.

## Predictable Pricing

Simple, flat-rate fees billed per user and/or per device. No hidden costs. Just complete IT coverage.

**Why TX Technician?** We provide the expertise of an IT department without the overhead. Managing systems, automating workflows & reducing costs; we bridge the gap between complex technology and business productivity.